

IMPACT Survey Instrument

Introductory script:

This library is evaluating its services. **Your responses will help us evaluate and improve the library’s technology services.** This survey is supported with funding from the Bill & Melinda Gates Foundation.

The survey will ask you some general questions about how you use the library, and how this may have helped you in your life. The survey will also ask specific questions related to the use of the library’s computers and Internet connection in the following areas: entrepreneurship, civic engagement, eCommerce, education, employment, eGovernment, health and wellness, and social inclusion.

You must be at least 14 years old to take this survey.

This survey is confidential. You must provide your year of birth but all other questions are optional, so you are free to not answer any questions you do not want to answer. We expect the survey will take 10-15 minutes.

Thank you for taking this survey!

PART 1: Qualifying questions

“Thank you for agreeing to take this survey!
 First we have some general questions about you and how you use the public library.”

You must be at least 14 years old to take this survey. If you choose to not answer this question you will be not be able to continue the survey.

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| Z_year_born | What year were you born? |
| | [If 14 years or older, GO TO Z_method] |
| | [If younger than 14 years] Sorry! You have to be older than 14 to complete this survey. Thank you for your time. [End survey] |

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| Z_method | How did you access this survey? |
| | <ol style="list-style-type: none"> 1. Through a computer in a public library 2. Through a public library wireless (Wi-Fi) Internet connection on my own computer 3. Through my own computer at home 4. Through a computer at school or work 5. Some other way not listed here 6. Don’t know or don’t want to answer |

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| GEN_visit | In the past 12 months, how often have you visited a public library or bookmobile? |
| | <ol style="list-style-type: none"> 1. Every day or most days 2. At least once a week 3. About 1-3 times a month |

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| | <ol style="list-style-type: none"> 4. Less than once a month, but more than once a year 5. About once a year or less often 6. Never [If NEVER, go to GEN_remote] 7. Don't know or don't want to answer |
| GEN_comp | How often have you used a library computer to access library resources , such as looking up books or placing holds, or to use online resources available through the library's website, like digital articles or ebooks? |
| | <ol style="list-style-type: none"> 1. Every day or most days 2. At least once a week 3. About 1-3 times a month 4. Less than once a month, but more than once a year 5. About once a year or less often 6. Never 7. Don't know or don't want to answer |
| GEN_remote | In the past 12 months, how often have you used the Internet from outside of the library (e.g., at home, work, or school) to access library resources through the library's website , such as looking up books or placing holds, or to use online resources like digital articles or books? |
| | <ol style="list-style-type: none"> 1. Every day or most days 2. At least once a week 3. About 1-3 times a month 4. Less than once a month, but more than once a year 5. About once a year or less often 6. Never 7. Don't know or don't want to answer |
| GEN_handheld | Did you use a handheld mobile device like a cell phone, eReader, or tablet computer to access library resources in the past 12 months ? |
| | <ol style="list-style-type: none"> 1. Yes 2. No 3. Don't know or don't want to answer |
| GEN_internet | In the past 12 months, how often have you used a computer in a public library to access the Internet ? |
| | <ol style="list-style-type: none"> 1. Every day or most days 2. At least once a week 3. About 1-3 times a month 4. Less than once a month, but more than once a year 5. About once a year or less often 6. Never 7. Don't know or don't want to answer |

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| GEN_wireless | In the past 12 months, how often have you used the library's wireless network to connect to the Internet using your own computer or wireless device? |
| | <ol style="list-style-type: none"> 1. Every day or most days 2. At least once a week 3. About 1-3 times a month 4. Less than once a month, but more than once a year 5. About once a year or less often 6. Never 7. Don't know or don't want to answer |
| GEN_resource _cat _acc _sub _ebook _oth | <p>[If YES to GEN_comp OR GEN_remote] Which of these library resources have you accessed through the library's website or computers in the past 12 months? Check all that apply. [MULTICHECK]</p> <ol style="list-style-type: none"> 1. My library account (e.g., placed a hold or renewed library materials) 2. Basic library information such as hours of operation, location, or directions 3. The library's online catalog 4. Subscription databases and websites (e.g., Consumer Reports, ancestry.com) 5. Downloadable eBooks and Audiobooks 6. Other types of resources not listed here 7. Don't know or don't want to answer |
| GEN_access | <p>Do you currently have regular access to a computer and the Internet for your personal use somewhere other than the public library? [Choose ONE]</p> <ol style="list-style-type: none"> 1. Yes, I have regular access somewhere else 2. No, the public library is my only access 3. Don't know or don't want to answer |
| GEN_community | <p>As far as you know, is there anywhere else in your community besides home, work, or school where you can access a computer and the Internet for free?</p> <ol style="list-style-type: none"> 1. Yes, there are other free computer and Internet locations in my community 2. No, the public library provides the only free computer and Internet access in my community 3. Don't know or don't want to answer |
| <p>[If answered NEVER/DK for GEN_visit AND GEN_remote OR for GEN_internet AND GEN_wireless, GO TO import_personal] [Otherwise, GO TO PART 2]</p> | |
| <p>PART 2: General use</p> | |
| USE_tools | In the past 12 months, did you use the library's computers or Internet connection to access any of the following? Select all that apply. [MULTICHECK] |
| _print | 1. Library printer(s) |
| _email | 2. Email |
| _search | 3. Search engines (e.g., Google, Bing) |

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| _mess | 4. Instant messaging or chatting |
| _blog | 5. Blogs |
| _wiki | 6. Wikis |
| _soc | 7. Social networking (e.g., Facebook, MySpace, Twitter) |
| _vid | 8. Streaming video (e.g., YouTube, Hulu) |
| _aud | 9. Streaming audio (e.g., radio, podcasts or Pandora) |
| _none | 10. None of the above |
| | 11. Don't know or don't want to answer |
| USE_travel | In the past 12 months, did you use a public library's computer or Internet connection while traveling ? <ol style="list-style-type: none"> 1. Yes 2. No 3. Don't know or don't want to answer |
| USE_limb | In the past 12 months, have you used a public library computer or Internet connection to help another person , like looking up an answer to a question for someone or helping them do something online? <ol style="list-style-type: none"> 1. Yes 2. No 3. Don't know or don't want to answer |
| USE_train | In the past 12 months, did you participate in computer-related training or classes at a public library? <ol style="list-style-type: none"> 1. Yes 2. No 3. Don't know or don't want to answer |
| USE_help | In the past 12 months, did you get help from library staff or volunteers for any of these purposes? Select all that apply. [MULTI CHECK] |
| _libserv | <ol style="list-style-type: none"> 1. Using the library's computer services (e.g., logging onto a computer, printing) 2. Using the library's online resources such as articles, eBooks, or subscription databases and websites (e.g., Ancestry.com, MedlinePlus) 3. Basic computer instruction (e.g., using the keyboard and mouse, sending email) 4. Searching for specific information on the Internet 5. Interacting with non-library websites (e.g., filling out job applications, ordering something online) 6. Creating or editing documents using computer software (e.g., Word, Photoshop) 7. I have gotten other types of computer/technology help not listed here 8. I have not gotten help from library staff or volunteers 9. Don't know or don't want to answer |
| _subscrip | |
| _basic | |
| _websearch | |
| _nonlibsite | |
| _software | |
| _other | |
| _none | |

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| USE_help_satisf action | [If YES for USE_help 1-7]In general, would you say library staff or volunteers were: |
| | <ol style="list-style-type: none"> 1. Very helpful 2. Somewhat helpful 3. Not too helpful 4. Not helpful at all 5. Don't know or don't want to answer |
| [Go to PART 3] | |
| PART 3: Domain specific questions | |
| <p>"The following questions are about some specific ways you might use the library's computers and Internet connection. Your answers will help librarians know what kind of resources they should offer to patrons.</p> <p>Please remember, the following questions are only about things you've done <u>using the library's computers or Internet connection in the past 12 months.</u>"</p> | |
| [The following sections should be asked in random order. When all sections have been completed, ask the Open-ended and Demographic questions.] | |
| EDUCATION indicator questions | |
| [BANNER on top of every page in DOMAIN] Education | |
| EDU_edu | <p>In the past 12 months, did you use the library's computers or Internet connection for educational purposes?</p> <p>For example:</p> <ul style="list-style-type: none"> • Doing homework • Taking a class • Applying for school |
| | [If NO, GO TO next domain] |
| | [If YES, GO TO EDU_program] |
| EDU_program | <p>In the past 12 months, did you use a library computer or Internet connection to learn about a degree or certificate program?</p> <ol style="list-style-type: none"> 1. Yes 2. No 3. Don't know or don't want to answer |
| EDU_apply | <p>In the past 12 months, did you use a library computer or Internet connection to apply for a degree or certificate program?</p> <ol style="list-style-type: none"> 1. Yes 2. No 3. Don't know or don't want to answer |
| EDU_apply_admit | <p>[If YES] You indicated you used the library's computers or Internet connection to apply for a certificate or degree program. Were you admitted to the program?</p> <ol style="list-style-type: none"> 1. Yes 2. No |

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| | 3. Still waiting to find out 4. Don't know or don't want to answer |
| Did you use the library computer or Internet connection in the last 12 months to: [ALL: Yes, No, Don't know or don't want to answer] MATRIX* | |
| EDU_class | Take an online class or workshop?* |
| EDU_research | Do research for a class?* |
| EDU_crswork | Complete course work or homework?* |
| EDU_test | In the past 12 months, did you take any school-related test online using the library's computer or Internet connection? |
| EDU_test_pro c | [If YES] You indicated that you used the library's computers or Internet connection to take a school-related test online. Did a librarian or library volunteer oversee (proctor) the test for you? |
| EDU_finaid | Did you use the library's computers or Internet connection to apply for financial aid ? |
| EDU_finaid_ge t | [If YES] You indicated you used the library's computers or Internet connection to apply for financial aid. Did you get financial aid? |
| | 1. Yes 2. No 3. Still waiting to find out 4. Don't know or don't want to answer |
| EMPLOYMENT indicator questions | |
| [BANNER on top of every page in DOMAIN] Employment | |
| EMP_emp | In the past 12 months, did you use the library's computers or Internet connection for employment or career purposes ? For example: <ul style="list-style-type: none"> • Looking for work • Preparing job application materials • Doing work for your current job • Getting job training |
| | [if NO, GO TO next domain] [If YES, GO TO EMP_oppr] |
| EMP_oppr | In the past 12 months, did you use the public library's computers or Internet connection to search for a job opening or career opportunity ? 1. Yes 2. No 3. Don't know or don't want to answer |
| EMP_oppr_jo bapp | Did you fill out a job application or send a résumé using the library's computers or Internet connection? 1. Yes 2. No |

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| | 3. Don't know or don't want to answer |
| EMP_oppr_int rvw | As a result of using the library's computers or Internet connection in the past 12 months, did you get a job interview ? |
| | <ol style="list-style-type: none"> 1. Yes 2. No 3. Not yet/still waiting to find out 4. Don't know or don't want to answer |
| EMP_oppr_hir ed | As a result of using the library's computers or Internet connection in the past 12 months, did you get hired ? |
| | <ol style="list-style-type: none"> 1. Yes 2. No 3. Not yet/still waiting to find out 4. Don't know or don't want to answer |
| Did you use the public library's computers or Internet connection in the past 12 months to: [ALL: Yes, No, Don't know or don't want to answer] MATRIX* | |
| EMP_resume | Work on a résumé, cover letter, or other application materials?* |
| EMP_train | Receive training to build skills related to your job or profession?* |
| EMP_research | Do research or find information related to your job or profession?* |
| EMP_work | Do work for your current job? For example, check your work email, write proposals, or prepare for a class you are teaching.* |
| Entrepreneurship indicator questions | |
| [BANNER on top of every page in DOMAIN] Entrepreneurship | |
| BUS_bus | In the past 12 months, did you use a public library computer or Internet connection to start or manage your own business ? For example: <ul style="list-style-type: none"> • Writing a business plan • Applying for a business permit • Finding customers or contract opportunities |
| | [If NO, GO TO next domain] |
| | [If YES, GO TO BUS_start] |
| In the past 12 months, did you use the library's computers or Internet connection to: [ALL: Yes, No, Don't know or don't want to answer] MATRIX* | |
| BUS_start | Start your own business?* |
| BUS_manage | Manage an existing business?* |
| BUS_research | Do business-related research* |
| BUS_cust | Locate potential customers?* |

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| BUS_contract | Find business-to-business or contract opportunities?* |
| HEALTH indicator questions | |
| [BANNER on top of every page in DOMAIN] Health & Wellness | |
| HEA_he | In the past 12 months, have you used the library's computers or Internet connection for health or wellness needs? For example: <ul style="list-style-type: none"> • Getting information about an illness or treatment • Accessing medical records • Learning about diet or exercise |
| | [If NO, GO TO next domain] |
| | [If YES, GO TO HEA_illness] |
| In the past 12 months did you use the public library computer or Internet connection to: [All: Yes, No, Don't know or don't want to answer] MATRIX* | |
| HEA_illness | Learn about an illness, disease, or a medical condition?* |
| HEA_medpro | Learn about a medical procedure?* |
| HEA_supgrp | Find an online or face-to-face support group for a health need?* |
| HEA_prescr | Learn about prescription or over-the-counter drugs?* |
| HEA_doctor | Find information about a doctor or health care provider?* |
| HEA_records | Access your medical records?* |
| HEA_hlthins | Purchase or enroll in a health insurance or drug discount program?* |
| HEA_diet | In the past 12 months, did you use the library's computers or Internet connection to learn about diet or nutrition? |
| HEA_diet_change | [If YES] You indicated you used the library's computers or Internet access to learn about diet or nutrition . Did this help you decide to make changes to your diet? |
| HEA_exercs | In the past 12 months, did you use the library's computers or Internet connection in to learn about exercise or fitness? |
| HEA_exercs_change | [If YES] You indicated you used the library's computers or Internet access to learn about exercise or fitness Did this help you decide to make changes in your exercise habits? |
| eGOVERNMENT indicator questions | |
| [BANNER on top of every page in DOMAIN] eGovernment | |
| GOV_gov | In the past 12 months, did you use the library's computers or Internet connection to get government or legal information or to access government services? |

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| | <p>For example:</p> <ul style="list-style-type: none"> • Contacting government officials • Applying for a government program • Getting information about laws • Filing taxes |
| | [If NO, GO TO next domain] |
| | [If YES, GO TO GOV_official] |
| | In the past 12 months did you use the library's computers or Internet connection to: [ALL: Yes, No, Don't know or don't want to answer] MATRIX* |
| GOV_official | Get help from a government official or agency?* |
| GOV_law | Learn about local, state, or Federal laws or regulations?* |
| GOV_courts | Access the justice system? For example, interacting with the courts, or looking up criminal records.* |
| GOV_legal | Find advice or assistance with a legal question or problem?* |
| GOV_form | Get government forms? |
| GOV_form_su bmit | [If YES] You indicated you used the library's computers or Internet connection to get government forms . Did you submit these forms online ? |
| GOV_program | Learn about government programs or services? |
| GOV_program _apply | [If YES] You indicated you used the library's computers or Internet connection to learn about government programs or services. Did you apply for a government program or service online ? |
| GOV_permit | Learn about permits or licenses? |
| GOV_permit_ apply | [If YES] You indicated you used the library's computers or Internet connection to learn about permits or licenses. Did you apply for a permit or license online ? |
| CIVIC ENGAGEMENT indicator questions | |
| [BANNER on top of every page in DOMAIN] Civic Engagement | |
| CIV_civ | <p>In the past 12 months did you use the library's computers or Internet connection to learn about or participate in political or social causes, or community activities?</p> <p>For example:</p> <ul style="list-style-type: none"> • Reading or watching the news • Learning about a candidate or political campaign • Finding out about community events • Finding volunteer opportunities |
| | [if NO, GO TO next domain] |
| | [If YES, GO TO CIV_news] |

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| Did you use the public library's computers or Internet connection in the past 12 months to: [ALL: Yes, No, Don't know or don't want to answer] | |
| CIV_news | In the past 12 months, did you use the library's computers or Internet connection to <u>access news online?</u> |
| CIV_politics | Did you use the library's computers or Internet connection to <u>learn about a political activity, social cause, or political candidate</u> in the past 12 months? |
| CIV_politics_help | [If YES] You indicated you used the library's computers or Internet connection to learn about a political activity, social cause, or political candidate. Did this help you decide whether to <u>get involved with a cause or campaign?</u> |
| CIV_particip | In the past 12 months, did you use the library's computers or Internet connection in to: <u>participate in a civic or community group?</u> For example, finding volunteer activities with the PTA or joining a community garden. |
| CIV_org | Did you use the library's computers or Internet connection to <u>organize or manage the activities of a civic or community group?</u> For example, scheduling board meetings or maintaining a website for a local non-profit organization. |
| eCOMMERCE indicator questions [BANNER on top of every page in DOMAIN] eCommerce | |
| COM_com | In the past 12 months, did you use the library's computers or Internet connection for commercial needs, shopping, or to manage your finances? For example: <ul style="list-style-type: none"> • Banking • Shopping or comparing products • Buying or selling something • Paying bills • Finding housing • Making travel arrangements |
| | [If NO, GO TO next domain] |
| | [If YES GO TO COM_bank] |
| In the past 12 months, did you use a public library computer or Internet connection: MATRIX* | |
| COM_debt | Learn about getting out of debt?* |
| COM_bank | Do online banking?* |
| COM_paybills | Pay bills?* |
| COM_invest | Manage investments, buy or sell stocks, or check on earnings?* |
| COM_credit | Look up your credit rating?* |
| Did you use the library's computers or Internet connection in the past 12 months to: Matrix * | |

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| COM_compar e | Gather information about or compare products or services?* |
| COM_purchas e | Purchase something online?* |
| COM_sell | Attempt to sell something online?* |
| COM_travel | Make travel arrangements. For example, finding directions, looking up bus schedules, purchasing airplane tickets, or coordinating a place to stay?* |
| COM_housing | Obtain housing. For example, finding an apartment, a roommate, or a house to purchase?* |
| SOCIAL INCLUSION indicator questions | |
| [BANNER on top of every page in DOMAIN] Social Inclusion | |
| SOC_soc | In the past 12 months, did you use the library's computers or Internet connection for social or entertainment purposes ? For example: <ul style="list-style-type: none"> • Chatting or messaging • Playing games with others • Keeping up with friends on social networking sites • Pursuing a hobby or interest |
| | [If NO, GO TO next domain] |
| | [If YES, GO TO SOC_comm] |
| SOC_comm | In the past 12 months, did you use the public library computer or Internet connection to communicate with friends or family ? For example: <ul style="list-style-type: none"> • Email • Instant messaging or chatting • Made a phone call or video-chatted online (e.g., VoIP, Skype) • Social networking (e.g., Facebook, MySpace, Twitter) <ol style="list-style-type: none"> 1. Yes 2. No 3. Don't know or don't want to answer |
| SOC_site | The Internet has many kinds of websites for socializing, entertainment, and getting information. In the past 12 months, did you use the library's computers or Internet connection to do any of these things ? Select all that apply. [MULTI CHECK] |
| _friends _skill _hobby _gene _diy _recipes | <ol style="list-style-type: none"> 1. Meet new friends 2. Learn new skills 3. Pursue a hobby or interest 4. Explore family genealogy 5. Get help with a do-it-yourself project 6. Find recipes |

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| _event | 7. Organize an event |
| _support | 8. Find support for a personal issue |
| _celeb | 9. Follow sports or celebrity news |
| _games | 10. Play games |
| _review | 11. Find reviews of movies, books or music |
| _none | 12. I have not used the library computers or Internet connection for any of these purposes. |
| | 13. Don't know or don't want to answer |
| PART 4: Closing Questions | |
| other_use | In the past 12 months, did you use a library computer or Internet connection for any other purposes than the ones we have asked you about? [LONG open-ended] |
| | <input type="checkbox"/> No other purposes |
| | <input type="checkbox"/> Don't know or don't want to answer |
| satisfaction | How satisfied are you with your access to computers and the Internet at the public library? |
| | 1. Very satisfied |
| | 2. Satisfied |
| | 3. Neither satisfied nor dissatisfied |
| | 4. Dissatisfied |
| | 5. Very dissatisfied |
| | 6. Don't know or don't want to answer |
| improve | Do you have any suggestions for improving the library?? [LONG open-ended] |
| | <input type="checkbox"/> No suggestions at this time |
| | <input type="checkbox"/> Don't know or don't want to answer |
| import_personal | How important are the library's computers and Internet connection to you, personally ? |
| | 1. Very important |
| | 2. Important |
| | 3. Moderately important |
| | 4. Of little importance |
| | 5. Unimportant |
| | 6. Don't know or don't want to answer |
| import_community | How important is it to you that other people in your community have access to the library's computers and Internet connection? |
| | 1. Very important |
| | 2. Important |
| | 3. Moderately important |
| | 4. Of little importance |
| | 5. Unimportant |
| | 6. Don't know or don't want to answer |

| PART 5: Demographic section | |
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| Z_zip | What is your 5-digit zip code ? [SHORT open-ended] Or, what city and state are you in? [City short open-ended/State pull-down] |
| Z_housing | Which of the following best describes your housing ? <ol style="list-style-type: none"> 1. It is owned by me or by someone in my household 2. I rent it 3. I occupy it without payment of rent 4. Currently homeless 5. Don't know or don't want to answer |
| Z_famsize | Including yourself, how many family members are living or staying in your household? [Pull-down 1-8+] |
| Z_language | Do you speak a language other than English at home? <ol style="list-style-type: none"> 1. Yes 2. No 3. Don't know or don't want to answer |
| Z_cellphones | Including yourself, how many people in your household have a working cell phone or handheld mobile device like a Droid or iPhone? [PULL-DOWN 0-8+] |
| Z_devices | Do you have any of the following technology devices? <ol style="list-style-type: none"> 1. Desktop or laptop computer 2. A handheld device made primarily for eReading (e.g., Nook or Kindle) 3. A tablet computer (e.g., iPad, Samsung Galaxy) 4. More than one device on this list 5. No device on this list 6. Don't know or don't want to answer |
| Z_HHphone | Do you have a landline number in your household for incoming telephone calls ? Do not include landline numbers used exclusively for fax machines, security systems, the Internet, or a professional business. <ol style="list-style-type: none"> 1. Yes 2. No 3. Don't know or don't want to answer |
| Z_poverty | Thinking about all the different sources of income your <u>household</u> received in the previous tax year, what was the combined total household income from all sources before taxes and other deductions? Your best estimate is fine. Was it: [REFERENCE Z_famsize (FAMILY SIZE)] <ol style="list-style-type: none"> 1. [0 to AMT 1] 2. [AMT 1+1 to AMT2] 3. [AMT 2 +1to AMT 3] 4. [AMT 3+1 to AMT 4] 5. [AMT 4+1 to AMT 5] |

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| | <ol style="list-style-type: none"> 6. [AMT 5 +] or more 7. Don't know or don't want to answer |
| Z_work | <p>In the last 2 weeks, did you work for pay at a job or business?</p> <ol style="list-style-type: none"> 1. Yes 2. No 3. Don't know or don't want to answer |
| Z_looking | <p>Are you currently looking for work?</p> <ol style="list-style-type: none"> 1. Yes 2. No 3. Don't know or don't want to answer |
| Z_education | <p>What is the highest level of formal education you have completed?</p> <ol style="list-style-type: none"> 1. Grade school 2. Some high school 3. High school or GED 4. Some college 5. 2 year degree or career, technical, or trade school 6. 4 year degree 7. Post graduate study 8. Don't know or don't want to answer |
| Z_college | <p>At any time in the last 3 months, have you attended school or college?</p> <ol style="list-style-type: none"> 1. Yes 2. No 3. Don't know or don't want to answer |
| Z_latino | <p>Are you of Hispanic, Latino, or Spanish origin?</p> <ol style="list-style-type: none"> 1. Yes 2. No 3. Don't know or don't want to answer |
| Z_race _AI_AN _asian _black _NH_PI _white _oth | <p>What is your race? You can choose more than one. [MULTIPLE CHECK BOX]</p> <ol style="list-style-type: none"> 1. American Indian or Alaska Native 2. Asian 3. Black or African American 4. Native Hawaiian or other Pacific Islander 5. White 6. Other 7. Don't know or don't want to answer |
| Z_disability | <p>Does any disability, handicap, or chronic disease <u>keep you from participating fully</u> in work, school, housework, or other activities?</p> <ol style="list-style-type: none"> 1. Yes 2. No 3. Don't know or don't want to answer |

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| Z_disability_as sist | [If YES] Do you require the use of assistive technology to access the Internet? 1. Yes 2. No 3. Don't know or don't want to answer |
| Z_nativity | What is your citizenship status? 1. I am a U.S. citizen 2. I am currently applying for citizenship 3. I am planning to apply for citizenship in the future 4. I am not planning to become a citizen 5. Don't know or don't want to answer |
| Z_gender | What is your gender? 1. Female 2. Male 3. Don't know or don't want to answer |
| NO CODE | If you have any further questions about the survey, please contact your library. If you have questions about the IMPACT web survey project, you may visit http://impactsurvey.org or contact Samantha Becker at 206-616-2841. Thank you! |

2013 Poverty Guidelines, ROUNDED to nearest 10,000

| | 100% | 200% | 300% | 400% | 500% |
|---------|-------|-------|--------|--------|--------|
| FAMSIZE | AMT1 | AMT1 | AMT3 | AMT4 | AMT5 |
| 1 | 11000 | 23000 | 34000 | 46000 | 57000 |
| 2 | 15000 | 31000 | 47000 | 62000 | 78000 |
| 3 | 20000 | 39000 | 59000 | 78000 | 98000 |
| 4 | 24000 | 47000 | 71000 | 94000 | 118000 |
| 5 | 28000 | 55000 | 83000 | 110000 | 138000 |
| 6 | 32000 | 63000 | 95000 | 126000 | 158000 |
| 7 | 36000 | 71000 | 107000 | 142000 | 178000 |
| 8 | 40000 | 79000 | 119000 | 159000 | 198000 |

*From US. Health & Human Services Computations for the 2013 Annual Update of the HHS Poverty Guidelines for the 48 Contiguous States and the District of Columbia. Available at: <https://www.federalregister.gov/articles/2013/01/24/2013-01422/annual-update-of-the-hhs-poverty-guidelines>