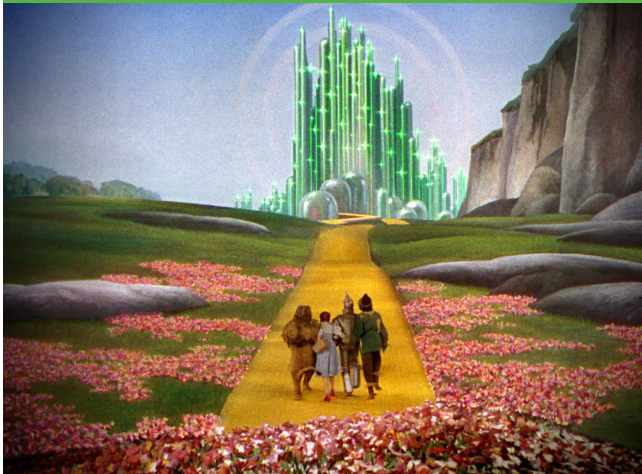




Emerald City Public Library Comments from public access technology users



December 10, 2013



The Impact Survey is an online survey tool designed specifically for public libraries that want to better understand their communities and how people use their public technology resources and services.

impactsurvey.org

SKEEZERS RIDGE LIBRARY

Other technology uses

- I'm learning a new language online.

Suggestions for improvement

- I'd like more classes offered on different topics around the Internet.

OLD MOMBIC LIBRARY

There were no other technology uses or suggestions reported.

GAYELETTE PALACE LIBRARY

Other technology uses

- I send email attachments that are too large to send from my phone.

Suggestions for improvement

- Turn up the heat! It's cold in here!

LOONVILLE CLEARING LIBRARY

There were no other technology uses or suggestions reported.

MAGIC ISLE LIBRARY

Other technology uses

- watching cat videos
- looking up my family history
- Monitoring my children's grades through their school parent portal.

Suggestions for improvement

- more cat videos, please
- Please add some privacy dividers so I can be more comfortable doing online banking at the library.

PUMPERDINK LIBRARY

Other technology uses

- Looking for volunteering opportunities

Suggestions for improvement

There were no improvements suggested.

FROM A BOOKMOBILE

There were no other technology uses or suggestions reported.

FROM THE LIBRARY WEBSITE

There were no other technology uses or suggestions reported.

FROM A LIBRARY WIFI HOTSPOT

Other technology uses

There were no other technology uses reported.

Suggestions for improvement

- The wifi needs more bandwidth because so many people use it now.